Get to know your

SPAPiLOT

THE NEW WAY OF LOOKING AT YOUR OUTDOOR SPA
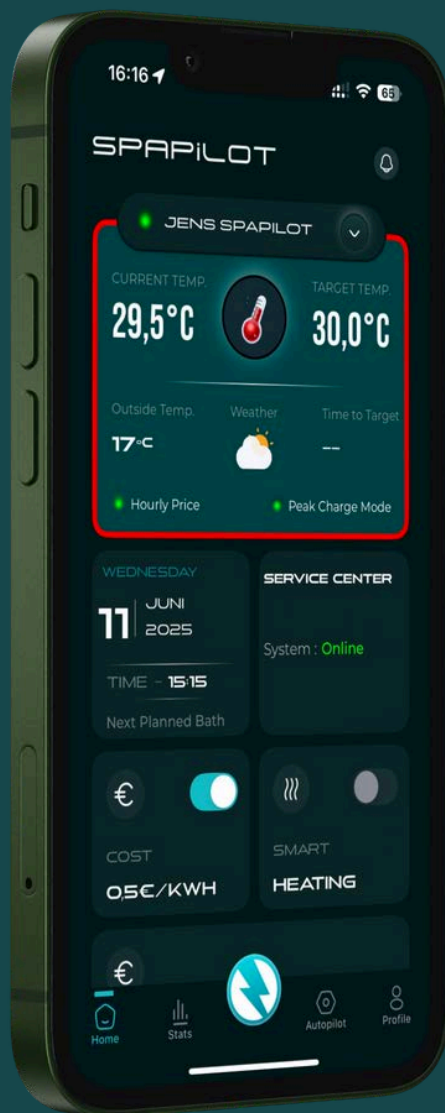
SPAPiLOT

JENS SPAPILOT

CURRENT TEMP.
29,5°C

TARGET TEMP.
30,0°C

Outside Temp.
17°C

Weather

Time to Target

Hourly Price

Peak Charge Mode

WEDNESDAY
11 JUNI 2025
TIME - 15:15
Next Planned Bath

SERVICE CENTER
System : Online

€
COST
0,5€/KWH

SMART
HEATING

€

Home

Stats

Autopilot

Profile

Table of Contents

Discover a New Way to Enjoy Your Spa – with SpaPilot

At Zavepower, we want to challenge the traditional way of thinking about spa usage. Instead of having your spa running 24/7, we want to show how smart technology can give you complete freedom -while saving both energy and money.

Spapilot isn't just a remote control for your spa; it's a whole new way of looking at how you use it. With scheduling, smart heating, and control directly from your phone, your spa adapts to you -not the other way around.

We understand it might feel a bit unusual at first -to leave behind the old "always on" mindset. But once you experience the simplicity and control with Spapilot, you'll wonder how you ever managed without it. It's all about daring to think differently, and we're convinced you'll love the result. Change is never easy!

In this guide, we'll explain the thinking behind the features and help you get the most out of your Spapilot.

Welcome to the future of spa living!

Spapilot's Smart Features – Short and Simple:

Wi-Fi Remote Control
Control and monitor your spa from anywhere, directly on your phone or tablet.

Smart Heating
Adjust the temperature based on when you actually want to use the spa – save energy without compromising comfort. (Coming soon)

Scheduling & Calendar Integration
Plan your spa time in advance and let Spapilot handle the rest automatically.

Energy Tracking & Cost Control
Get full insight into your energy consumption and see how much you're saving – for both your wallet and the environment.

Easy Installation
Get started quickly, with no hassle or technical complications.

All features are designed to make your spa experience easier, smarter, and more sustainable – so you can focus on what matters most: enjoying your spa.

Cost Control – How It Works, Step by Step

With Spapilot's Cost Control, our goal is to make it easy for you to understand and influence your energy costs, while also helping you get more out of your spa.
Our philosophy is that you should have full control -and also get support to use your spa regularly, so you truly enjoy all its benefits.

Our Thinking Behind Cost Control

Traditionally, spas have been real energy guzzlers, running around the clock whether they're used or not. With Spapilot, we want to break that pattern through smart scheduling, temperature control, and real-time data
-so you only heat your spa when needed, saving both money and the environment.

But we also want to change how you see your spa:
it shouldn't just be for spontaneous dips, but become a natural part of your everyday life.

Many people want to use their spa more often but need a little help getting started. That's why we offer reminders and inspiration directly in the app, so you get the most out of your investment and all the health benefits a spa can provide.
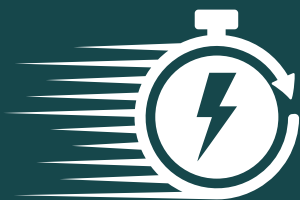
ARE YOU LOOKING FOR THE QUICKEST METHOD TO SET UP YOUR SPAPILOT?

Establish a Basic Setup to Reduce Heating Costs
Here are simple strategies to lower heating expenses:

1. **Select your subscription and configure the settings.**
2. **Input the prices and preferences associated with your subscription.**
3. **Navigate to "Planner" and activate all days (Monday to Saturday) with the setting for Full Day and the interval set to "Weekly."**
4. **Save your settings.**

3.

4.
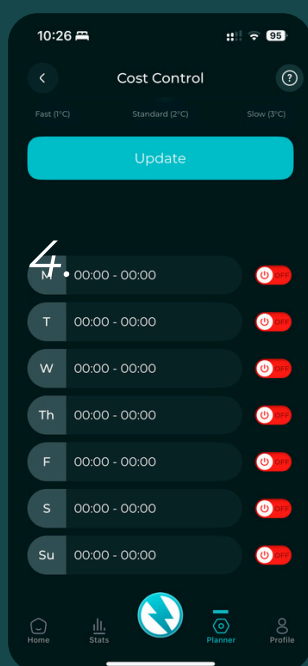
5.
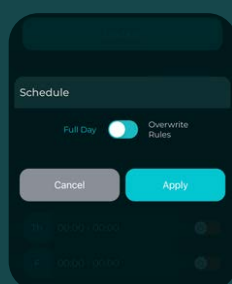
6.
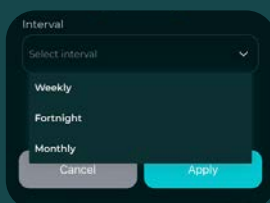
7. *Then apply repeat this on all weekdays*
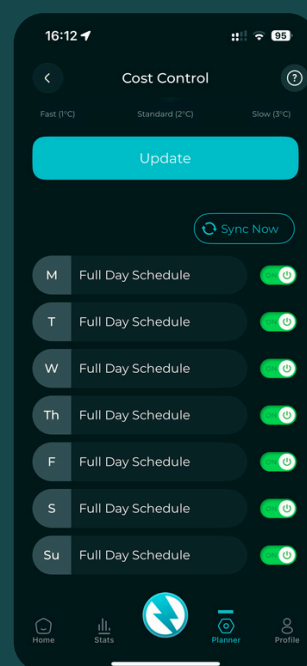
Now, Spapilot will strive to maintain your target temperature as closely as possible, aligned with your pricing or at the lowest feasible level. This means that the temperature may fluctuate over time, with Spapilot prioritizing price over temperature. However, it will always ensure heating occurs when the prices are "right."

*Now jump to **page 13** to continue with Basic setup.*

⚠️ *It remains crucial to familiarize yourself with how Spapilot operates by reviewing the following pages. This will help prevent any issues related to its functionality.*

Step 1: Choose Your Electricity Plan

Before entering your electricity price, you need to select the type of electricity plan you have. This helps Spapilot calculate your energy costs as accurately as possible.

- **Fixed Price:**
The price per kWh is the same at all times, regardless of when you use electricity.

- **Hourly Price:**
 The price per kWh changes every hour, following the electricity market. This is common with spot price contracts.

- **Zone-Based Price:**
The price is set based on your geographical region or electricity zone. Prices may vary between different parts of the country.

- **Peak Charge:**
The price is higher during periods of high demand (for example, mornings and evenings) and lower during off-peak hours.

- **Provider Fees:**
Some contracts include extra fees from your electricity provider. You can add these for more accurate cost tracking.

How to do it:
In the Cost Control settings, you'll see an option to choose your electricity plan. Select the one that matches your contract. If you're not sure, check your electricity bill or ask your electricity provider for help.

Why is this important?
Once you've chosen your electricity plan, the settings and options below will automatically adjust to fit your choice. For example, if you choose a Zone based, you'll be able to set different prices for different times of day. This makes it easier for you to get accurate cost calculations and maximize your savings.

By choosing the right plan, Spapilot can give you more precise information about your actual energy costs and help you save as much as possible.

Fixed Price

What to enter:
Enter your fixed electricity price per kWh (e.g., €0.15/kWh).

Why?
With a fixed price plan, you always pay the same rate per kWh, no matter what time of day or how much electricity you use. This means the cost per kWh doesn't change, but there are other important aspects to consider:

Environment and sustainability:
Here, your focus shifts to how much electricity you actually use, since the price is always the same. By using Spapilot's smart scheduling and energy-saving features, you can reduce your overall consumption -which is great for both the environment and your own energy footprint.

Power Protection:
Many fixed price contracts also include a power-based fee (effect charge), where you may be charged extra if you use a lot of electricity at the same time (high power peaks). Spapilot's power protection feature helps you avoid these peaks by controlling when your spa heats up. This gives you much better control over your total electricity costs, even if your kWh price is fixed.

Energy tracking:
Spapilot tracks the energy used for all your planned and scheduled spa sessions -not for the entire time the spa is connected. This gives you a clear and accurate picture of your energy use during the times that matter most to you.

Hourly Price

What to enter:

1. Select country and region:
Start by choosing your country. If your country has different electricity price zones (for example, Sweden), also select your correct region (If any). This ensures that SpaPilot fetches the right price data for your location.

2. Set your maximum price per kWh:
Decide and enter the highest price per kWh you are willing to pay during a 24-hour period. Spapilot will use this as a limit when planning the heating schedule.

3. Add provider fee:
If your electricity contract has a fixed provider fee per kW, you can add it here. You can choose whether this fee should be included in your maximum price or added on top. *(input 0 if you don't know or like it to be active)*

How it works:
Spapilot automatically fetches the current hourly prices for your region each day. Based on your chosen maximum price and any provider fees, Spapilot creates a heating plan that only uses electricity during the hours when the price is at or below your set limit. This way, you always get the lowest possible cost for the day -without having to monitor the market yourself.

Energy tracking:
Spapilot tracks the energy used for all your planned and scheduled spa sessions -not for the entire time the spa is connected. This gives you a clear and accurate picture of your energy use during the times that matter most to you.

Tip:
If you're unsure about your region or provider fee, check your electricity bill or contact your provider for help. The more accurate your information, the better SpaPilot can help you optimize your costs!
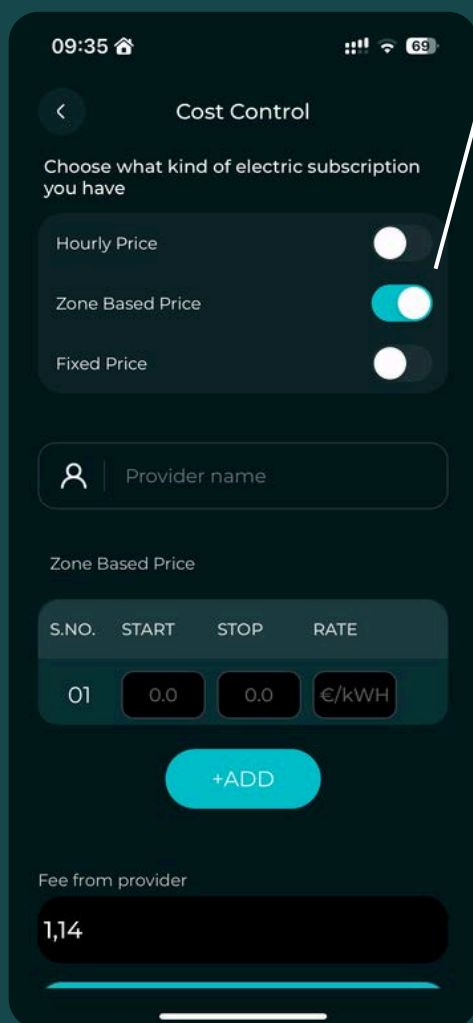
Zone-Based Price

What to enter:
Select and enter the fixed electricity price for each time zone during the day.
For example:
- 06:00–12:00 – €0.14/kWh
- 12:00–16:00 – €0.18/kWh
- 16:00–21:00 – €0.22/kWh
- 21:00–06:00 – €0.12/kWh

These prices are fixed for each time block and usually do not change from day to day or even for several months.

Why?
With a zone-based price plan, your electricity provider charges a different fixed price per kWh depending on the time of day. By entering the correct price for each time block, Spapilot can calculate your energy costs with high accuracy and help you plan your spa sessions for the most cost-effective times.

Optimize your savings and usage:
By scheduling your spa heating to periods with lower prices, you can save money and reduce your environmental impact.

Tracking scheduled usage:
Spapilot tracks the energy used for all your planned and scheduled spa sessions—not for the entire time the spa is connected. This gives you a clear and accurate picture of your energy use during the times that matter most to you.

Tip:
Check your electricity contract or bill for the current prices and time zones, and update them in Spapilot if your provider makes any changes.

Step 2: Do you have a Peakcharge fee in your electric bill?

"Power Subscription Protection" – Avoid High Penalty Fees
The next step is to choose whether you want to activate Peak Charge Mode. This feature is optional, but can be very valuable if your electricity contract includes a fee based on your highest power consumption (peak demand) during certain hours of the day.
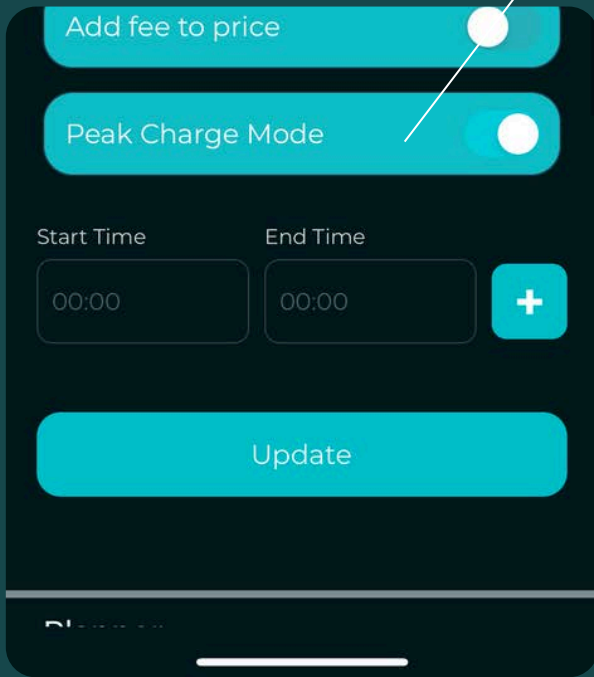
How does it work?
By activating Peak Charge Mode, you can define one or more time zones during the day (up to 12 hours total) when your electricity provider measures your highest usage and may charge extra penalty fees. Spapilot will then automatically exclude these hours from its heating schedule, so your spa does not run during these times and does not contribute to higher peak usage.

Why is this important?
Penalty fees for high power peaks can be much more expensive than the actual hourly electricity price -even if the price is low at that time. Therefore, it is often more cost-effective to avoid these hours completely, even if you miss out on some of the cheapest electricity

How to set it up:
1. Activate Peak Charge Mode in the Spapilot app.
2. Select the hours of the day when your provider measures your peak power (for example, weekdays 07:00–19:00).
3. Spapilot will exclude these hours from the heating plan, so the spa will not increase your peak demand.

Tip:
You can set up to 12 hours per day. Make sure to check with your electricity provider exactly which hours are used for peak measurement, so you get the best possible protection and optimize your total electricity cost.

How Planner Works in Spapilot
– Your Long-Term Spa Scheduler

The Planner is at the heart of Spapilot's smart control.
Here, you set up a schedule for when and how your spa should be ready – and SpaPilot takes care of the rest, day after day. To get the most out of Planner, it's important to understand how it's designed to be used:

1. Planner is for long-term planning – not for spontaneous changes
When you use Planner, you create a rolling schedule where you decide:
- Which days and times you want to use your spa (recurring times)
- What temperature you want (target)
- The minimum temperature you accept

This schedule remains in effect until you actively remove it and add a new one. The idea is that you can relax and let Spapilot automatically plan and optimize – without needing to change things back and forth every day.

2. All spa sessions are always based on the active schedule
Every time Spapilot prepares your spa, it does so based on the rules and settings that were active when you created the schedule:

- It heats up to the target temperature you set at that time
- It maintains the minimum temperature you specified
- It optimizes according to the cost limits and price settings that were active when the schedule was created

If you want to change the rules for future sessions, you must first remove the old schedule, update your settings (such as temperature, times, max price), and then create a new schedule.Spapilot will always follow the rules that were set when the schedule was created – changes in your settings will not affect already created schedules.

3. Planner is based on recurring times
The idea behind Planner is to give you a smooth and automated routine, where your spa sessions recur according to a pattern you choose. That's why you can only create recurring times, not single, spontaneous sessions. This allows Spapilot to optimize energy use and always know when your spa should be ready.

4. Spontaneous changes are made via Live Control
If you want to make a temporary change, such as taking a spontaneous bath or changing the temperature for the moment, use Live Control ("Instant Heating"). This temporarily pauses the planned schedule, and Spapilot acts immediately on your request. The next day, Spapilot automatically returns to your set schedule in Planner.

5. How to make permanent changes to your schedule
If you want to change something more permanent, like temperature or times, you must first remove the old schedule, update your settings, and then create a new schedule. This applies whether you want a 7-day constant schedule or just a single occasion—Spapilot always follows the most recently active schedule.

6. Want the same rules all the time?
If you want Spapilot to always keep the same temperature, every day, at all times—create a schedule that covers the whole day, every day. In this case, Planner works more like an "Optimizer," where Spapilot always tries to maintain your chosen temperature as cheaply as possible, within the limits you've set.

Principals of Planner

Step 1
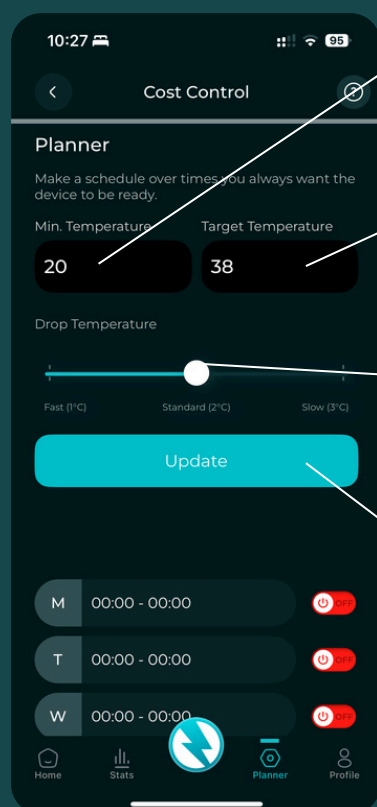
Minimum temperature allow before heating, if lower that this the system will start heating right away.

Target temperature is what you what the planner to aim to have to every planned time. Whole day or specific times.

This is a tuning setting for when Spapilot should begin heating as the temperature decreases. It can be adjusted to start heating after a drop of 1, 2, or 3 degrees.

Once you've configured your settings, simply press "update" so the planner understands what adjustments it needs to make and work with.

To adjust your schedule settings, it's crucial to repeat this step every time and eliminate the previous schedule. If you wish to modify the maximum price or prices, be sure to update them under subscriptions as well.

Step 2

Once you have configured all the settings related to price, temperature, and other parameters, it's time to establish your schedule. Simply select the specific day you want to apply the settings
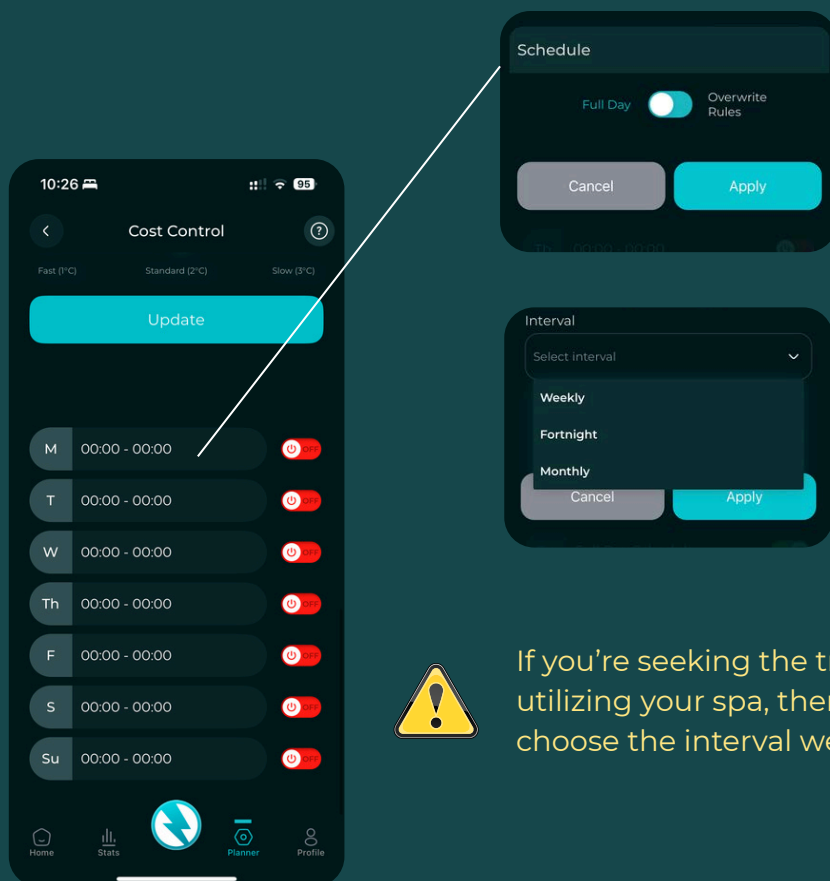
When you select a day, your first decision will be whether you prefer a full day or a specific time for your bath.

Then, choose the repetition for the day and click "Apply" to save the settings.
(If you want to enable the "Optimizer" feature, simply set it to weekly.)

⚠️ If you're seeking the traditional **"Optimizer"** method for utilizing your spa, then activate full days for every day and choose the interval weekly.

How to read and se the planners status and setting
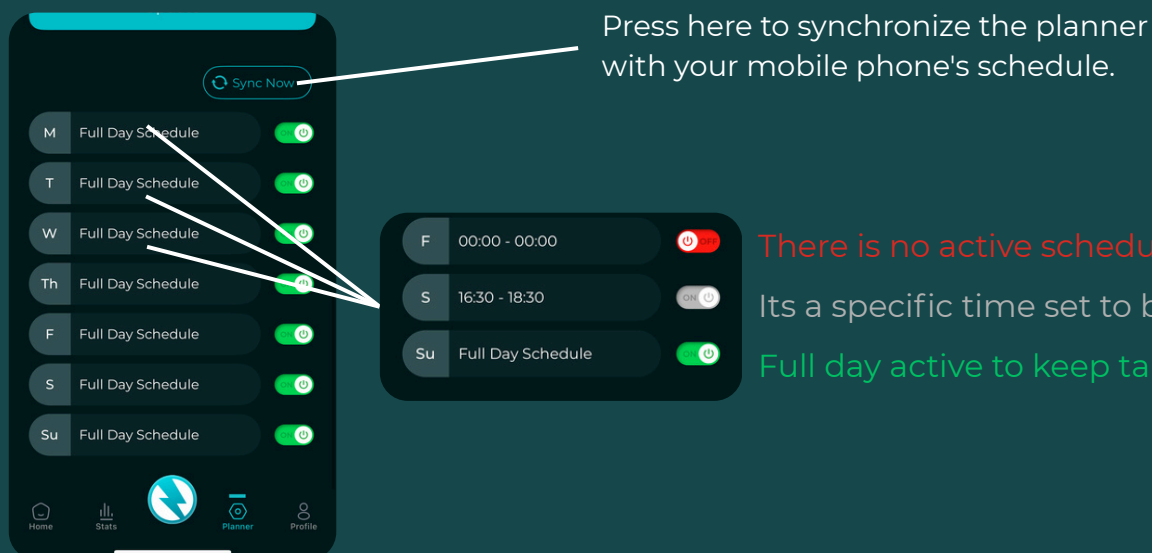
Press here to synchronize the planner with your mobile phone's schedule.

There is no active schedule.

Its a specific time set to bath

Full day active to keep target temp

Planner flow

Schedule created
For example Sundays every week
(You can choose, Week, every other week or month)

Spapilot checks if its possible to start same week or not the first time.
(Depends on the target temp vs actual temp and the time to reach this target. After this its runs every week or chosen sequence)

Now Spapilot creates the initial schedule to reach the next planned bath occation in best way from the available data.
(Temp, minimum. temp, external factors, prices, history prices)

After this, **Spapilot will monitor for any changes every hour based on the initial plan and make necessary adjustments.**
(For instance, if the electricity prices are significantly higher than anticipated and the user's maximum price is not applicable during certain hours, Spapilot will always revise its plan each time it receives new hourly prices or other factors change. This ensures that the plan is continually updated and reflects the current conditions.)

On the day of the scheduled bath, **the user will receive a notification reminding them of the bath** and outlining what is necessary to achieve the target temperature. This serves as a reminder of the planned bath and allows for a double-check to ensure that the costs remain within acceptable limits.
(The final hour(s) needed to reach the desired temperature may require significant energy, which could occur regardless of the current electricity prices.)

Upon **completing the scheduled bath**, the planner will evaluate the usage of any massage pumps or other equipment used in the spa during the bath occasion. It will then modify the sequence of the plan based on the actual amounts and expenses incurred.

As a result, the user will gain a clear understanding of the true cost of the bath, encompassing both the journey and the duration.

Now the **Spapilot will check and do the same procedure again** with the next planned bath.

Summary:

- **Planner** = Long-term, recurring planning. Set rules for several days ahead.

- **Want to make a permanent change?**
  Remove the old schedule, adjust your settings, and create a new schedule.

- **Live Control** = Spontaneous changes. Temporarily pauses the planning.

- Recurring times are the foundation. This is the core idea behind Planner and allows Spapilot to optimize over time.

Remember:
Planning and consistency give you the best results and save the most energy and money. Spapilot is designed to work smart over time – so let Planner do the work for you!

Repetition of easy setup and next steps

Establish a Basic Setup to Reduce Heating Costs
Here are simple strategies to lower heating expenses:

1. Select your subscription and configure the settings.
2. Input the prices and preferences associated with your subscription.
3. Navigate to "Planner" and activate all days (Monday to Saturday) with the setting for Full Day and the interval set to "Weekly."
4. Save your settings.

Now, Spapilot will strive to maintain your target temperature as closely as possible, aligned with your pricing or at the lowest feasible level. This means that the temperature may fluctuate over time, with Spapilot prioritizing price over temperature. However, it will always ensure heating occurs when the prices are "right."

Livecontrol

How Live Control Works
– For Spontaneous Changes, Here and Now

Live Control is Spapilot's feature for making quick, temporary changes in real time. Here, Spapilot responds instantly to your commands – perfect if you suddenly feel like taking an unplanned bath or want to adjust the temperature just for today.

What happens when you use Live Control?
- Any changes you make in Live Control take effect immediately and directly impact your spa settings.

- For example, if you change the temperature and press "update," SpaPilot will start heating or cooling the water according to your new setting – but only for the current day.

- The next day, Spapilot will automatically return to the schedule and settings you have set in Planner. So your spontaneous changes only apply right now.

When should you use Live Control?
- When you want to use the spa outside of your regular schedule.

- If you want to temporarily raise or lower the temperature.

- When you want to test different functions and see the results immediately.

Important to remember
Live Control is designed for temporary, spontaneous changes. If you want to make a more permanent change – like adjusting the temperature or scheduled times moving forward – you should always do this via Planner and create a new schedule.

Summary:

- Live Control = Quick, temporary changes that take effect immediately and only for today.
- Planner = Long-term planning and automation of your spa times and temperatures.

Tip:
Use Live Control when you want flexibility in the moment – but rely on Planner to get the most comfort, energy savings, and efficiency over time.

Indicator what mode you have active, Ready, Rest.

Turn on or off your pumps, lights
(Can be different amount of buttons depending on your spas setup.)

When you alter the temperature of water, it will shift accordingly. After waiting for 2-3 seconds, the water will return to its original temperature.

The range available

Pressing this button will instantly activate the heating system **and cancel the scheduled plans for your upcoming bath that day**, enabling you to begin heating water for an unscheduled bath and the spa starts heating as fast as possible to the temp you set.

The actual temperature

Open and close live Control

Toggle between High and Low temperature range

⚠️ Adjusting the temperature and activating instant heating can throw off your schedule and "disrupt" your plans for the day. As a result, it will become less cost-effective. Temperature control is meant **ONLY** for immediate tasks and does not alter the scheduled temperature.

Planner vs. Live Control – How It Works

Think of it like this:
Planner is your weekly schedule or calendar – this is where you decide in advance when and how you want your spa to be ready. Live Control is your remote for the moment – perfect for spontaneous changes right now.

Example to make it extra clear:
You have set in Planner that your spa should always be 37°C every Friday evening.
But on a Tuesday, you suddenly feel like taking a bath and use Live Control to raise the temperature to 39°C.

Spapilot listens immediately and starts heating to 39°C – exactly as you want, right now.
This change only applies for this Tuesday.
The next day, on Wednesday, Spapilot forgets your spontaneous change and goes back to your original plan: 37°C on Fridays.

Important to know:
If you make a spontaneous change with Live Control, it can affect the next planned spa session in your Planner. For example, if your instant heating means Spapilot can't reach the planned temperature in time for the next scheduled session, Spapilot may need to postpone or skip that session and wait for the next scheduled interval.

Summary – how to think:
Planner is for planned, recurring spa sessions – it keeps track of your routines and makes sure your spa is ready on your terms, week after week.
Live Control (Instant Heating) is for spontaneous actions – when you want to change something right away, just for now.
Any changes you make in Live Control are temporary and only apply for the rest of the day. The next day, Spapilot automatically returns to your planned schedule and settings.

Tip:
If you want to be sure a planned session goes exactly as intended, avoid making big temperature changes with Live Control right before a scheduled session.

Spapilot – How the Home Screen Works

When you open the Spapilot app, the home screen gives you a quick overview of everything important about your spa. Here's what each section means:

Connected or Not to Spapilot
If you have multiple boxes associated with your account, this is where you can switch between them and easily check their status.

The present temperature in the spa.

Weather forecast

What type of subscription do you have, and is it currently active.

Upcoming Bath Module Plan and information on that.

Cost Control Module
In this section, you can configure all your cost control settings.

Access Live Control: Show or Hide Toggle

Spapilot – How the Home Screen Works

When you open the Spapilot app, the home screen gives you a quick overview of everything important about your spa. Here's what each section means:

Notifications

The target temperature refers to the scheduled temperature that Spapilot aims to reach in accordance with the next planned spa bath.

This time to target is based on the latest updated timeframe to reach the target that is set in planner for next planned bath

Is Peakcharge-mode active or not

The system status indicates that "Offline" means you are currently not connected to your device.

Displays the configured filter cycles and indicates whether they are currently active or inactive.

COMING SOON

Displays the current hourly rate along with the upcoming charges.

What does "lightframe" refer to?
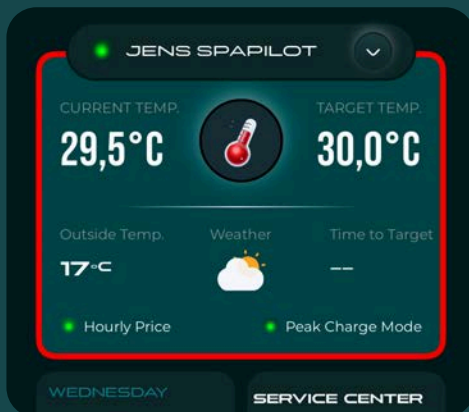
SOLID RED

This indicates that Spapilot has a schedule that is currently in progress. Heating is part of their plans and will be implemented in the near future.

Why is this important to know? It helps to quickly determine if Spapilot's plans are being executed.
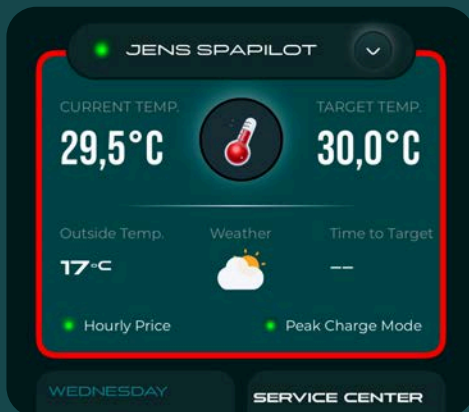
PULSATING RED

In this instance, the spapilot is **currently heating** up and either operating according to schedule or you have activated instant heating.

SOLID BLUE

The Spapilot is presently permitting the temperature to drop for an unspecified reason. This suggests that the temperature is currently too elevated to adhere to the schedule. It will continue to decrease until it reaches the appropriate level or if the minimum temperature is attained.

NO COLOR

Spapilot is currently inactive, as there is no schedule in place, nor is there a need to take action to reach the next planned bath, since it is still too far in the future.

Next Planned Bath – Always Know What's Next

With the Next Planned Bath feature, you get a clear overview of your next scheduled spa session directly in the app. Here you'll find all the important information – both what you set when creating the schedule and how Spapilot plans to prepare your spa.

How it works:

Your Schedule at a Glance
You can see exactly which time and temperature you chose when you created the schedule. This gives you confidence in what's planned and when your spa will be ready.

Spapilot's Initial Plan
Spapilot shows its first plan for how and when to heat your spa for your next session. This plan is based on your settings and current electricity prices.

Dynamic Optimization
The smart part is that Spapilot doesn't just follow a fixed plan. Instead, the system checks every hour for changes – like electricity prices, your energy consumption, or other deviations.
If anything changes, the heating plan is automatically adjusted in real time to optimize both cost and comfort.

See the Real Outcome
This means the initial plan is often updated several times before your bath. You can always follow both the original plan and the latest, optimized plan directly in the app.

Summary:
With Next Planned Bath, you always have a clear view of when your spa will be ready, how Spapilot is planning – and you can feel confident that the system is constantly optimizing everything for the best possible spa experience, every time.

See when your next bath is scheduled

The temperatures set and the time required to achieve your target are entirely based on the choices you made during the scheduling process.

Shows the first estimated cost to heat your spa according to your original plan.

Displays the actual, optimised cost – Spapilot updates the plan in real time to find the cheapest hours.

The table shows how heating is scheduled hour by hour. "Initial Plan" is the starting point, while "Optimised Plan" shows how Spapilot has adjusted heating based on electricity price changes and other factors.

Statistics – Keep Track of Your Energy Consumption and Costs

In the Statistics tab, you get a clear overview of how much energy your spa has used and what it has cost – all based on your scheduled baths and SpaPilot's optimization.

Top Chart: Cost Overview

- **Initial Cost (light blue bar):**
Shows the original estimated cost for each day, before SpaPilot has optimized the heating.

- **Optimized Cost (gray bar):**
Shows the actual cost after Spapilot has optimized and chosen the cheapest hours for heating.

Lower Chart: Hourly Electricity Prices
- Here you see a graph of the spot price (€/kWh) for the next 24 hours in your region.

- Please note that this is the pure spot price from the open electricity market. Taxes, VAT, and any other fees are not included.

⚠️ **Important to Remember!**
To get accurate figures, you must have entered the power (kW) of your spa's pumps and units during installation add correct rates in cost control.

If you didn't do this during the initial setup, you can easily add or change these details afterwards: Go to My Profile > Device > Edit Device and enter the correct values.

You can usually find the power (kW) on your spa's nameplate, in the manual, on the manufacturer's website, or by searching online.
If you're unsure – contact us and we'll be happy to help!

Summary:
Statistics gives you full control over your energy use and costs, and helps you make smarter decisions – so you can always enjoy your spa in both a climate-smart and cost-effective way.

Bottom meny

Profile and settings

Go to Planner

Access live control
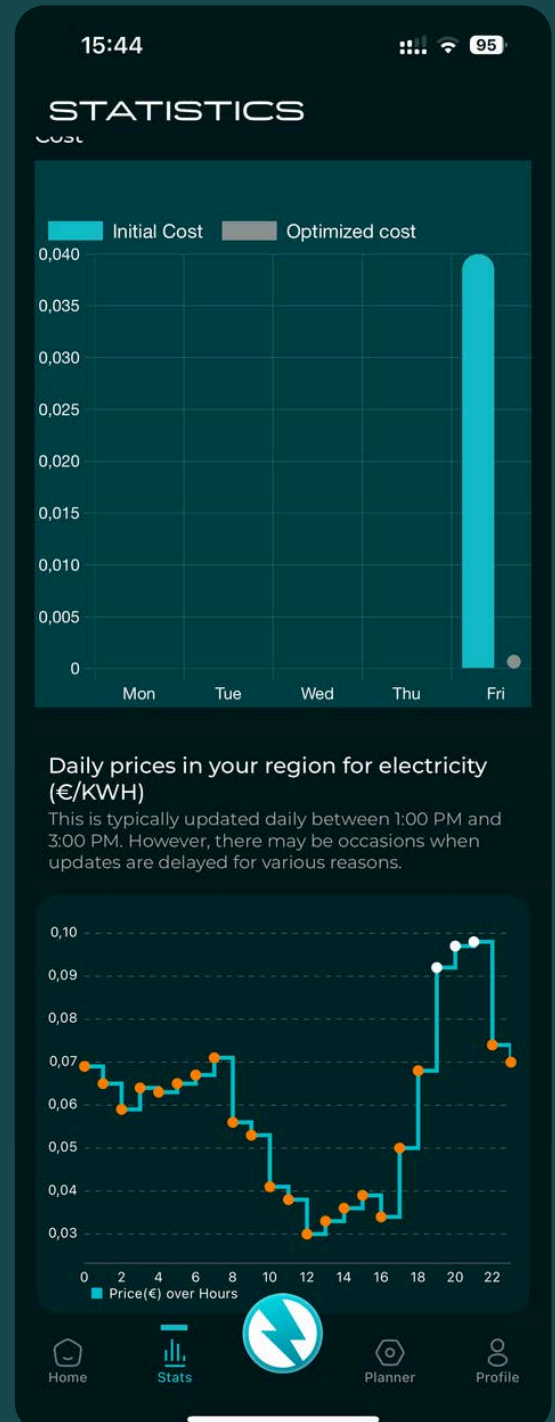
View your compiled statistics

Navigate back to the landing dashboard

Home

Stats

Planner
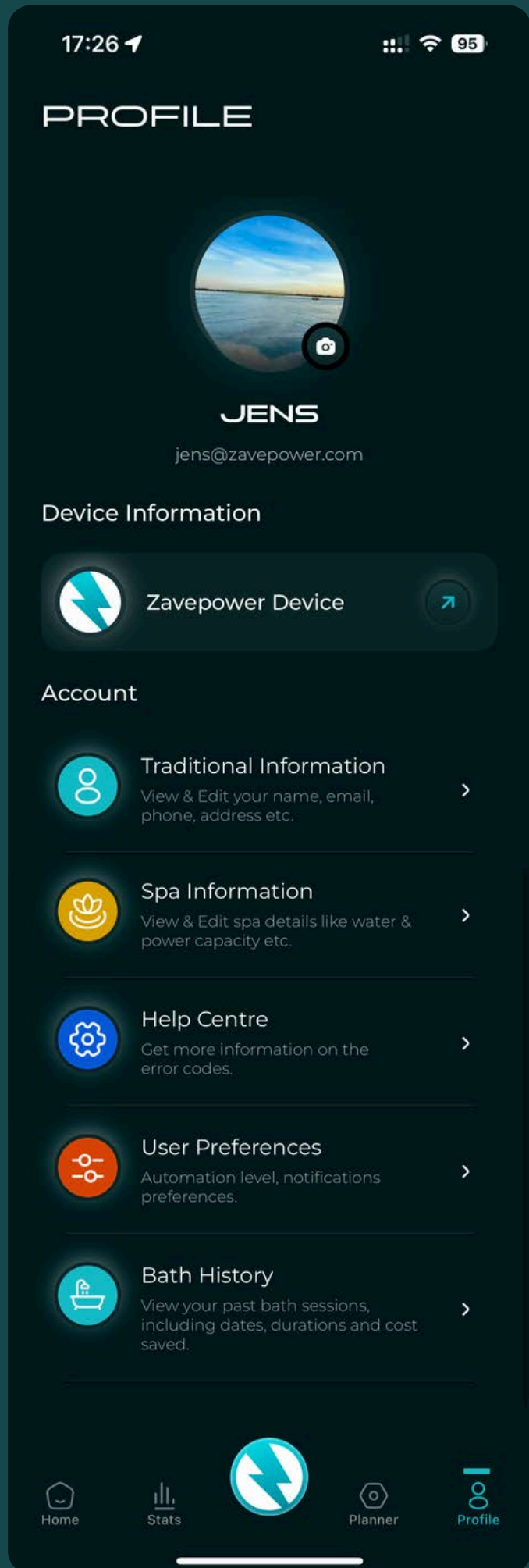
Profile

Profile – All Your Settings and Information in One Place

The Profile tab in the Spapilot app is where you manage your account and important spa settings. Here's what each section means:

Device Information
See which Spapilot device is connected to your account. To view or change your spa's technical details—like pump power or water volume—tap here and select "Edit Device." It's important to keep this information accurate to ensure Spapilot calculates energy use and costs correctly.

Traditional Information
View and edit your personal information, such as name, email, phone number, and address.
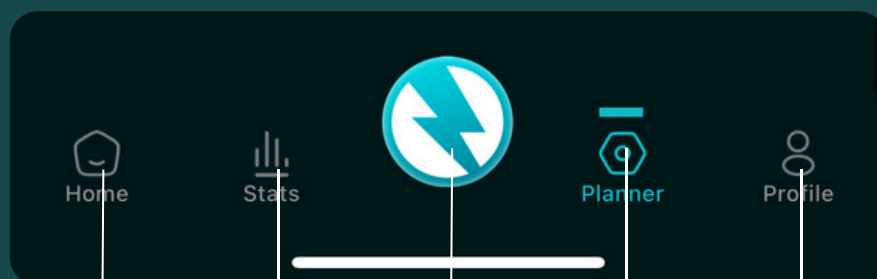
Spa Information
Here you can see and update details about your spa, such as water volume and power capacity.

Help Centre
Get help and more information about Spapilot, including explanations of error codes, guides, and FAQs.

User Preferences
Set your automation level, notification preferences, and other personal settings for how Spapilot should work for you.

Bath History
Review your past spa sessions, including dates, durations, and costs.

Summary:
The Profile tab brings everything together so you can easily manage your details, optimize your spa, and get the most out of your Spapilot experience.

Bath History

FULL DAY
MONDAY | **TIME**

2 JUNE 2025 | **19:00**

Start Time 19:00   End Time 21:00

FULL DAY
THURSDAY

5 JUNE 2025 | **FULL DAY**

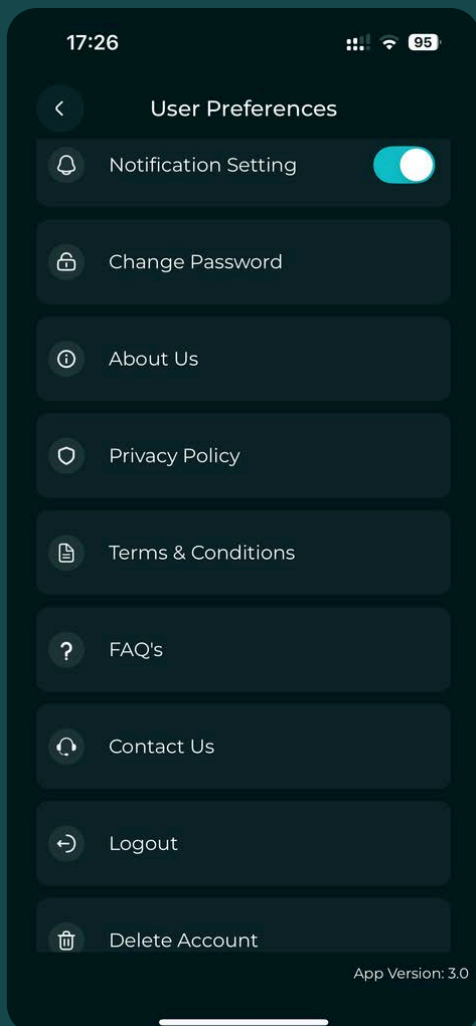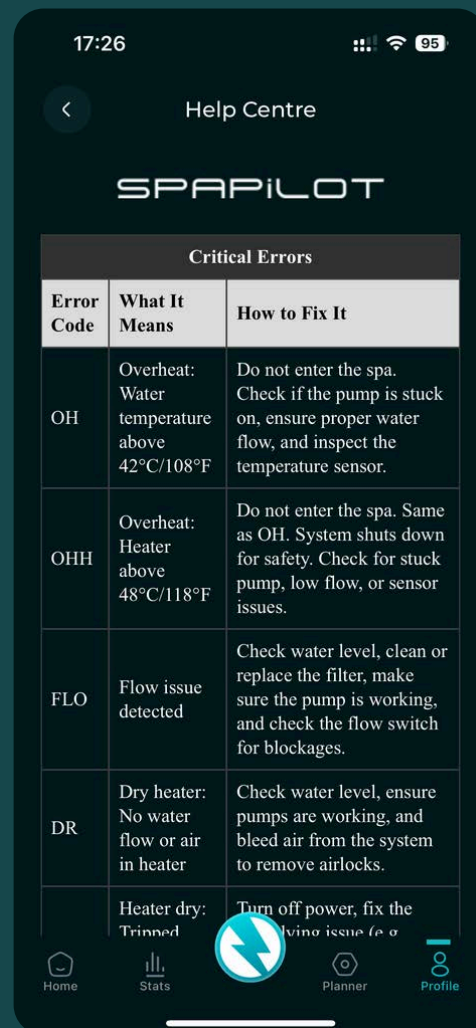Start Time 00:00   End Time 23:59

FULL DAY
THURSDAY

12 JUNE 2025 | **FULL DAY**

Start Time 00:00   End Time 23:59

FULL DAY

Help Centre

SPAPiLOT

Critical Errors		
Error Code	**What It Means**	**How to Fix It**
OH	Overheat: Water temperature above 42°C/108°F	Do not enter the spa. Check if the pump is stuck on, ensure proper water flow, and inspect the temperature sensor.
OHH	Overheat: Heater above 48°C/118°F	Do not enter the spa. Same as OH. System shuts down for safety. Check for stuck pump, low flow, or sensor issues.
FLO	Flow issue detected	Check water level, clean or replace the filter, make sure the pump is working, and check the flow switch for blockages.
DR	Dry heater: No water flow or air in heater	Check water level, ensure pumps are working, and bleed air from the system to remove airlocks.
	Heater dry: Tripped	Turn off power, fix the ...lving issue (e.g.

Home   Stats   Planner   Profile

User Preferences

🔔 Notification Setting ⬤

🔒 Change Password

ⓘ About Us

🛡 Privacy Policy

📄 Terms & Conditions

❓ FAQ's

🎧 Contact Us

↩ Logout

🗑 Delete Account

App Version: 3.0

Device Information ➕

Jens Sp... 🗑 ✏️ •••
jens
🟢 APPROVED

MAC Address
68:B6:B3:4E:D2:1C

Country
Sweden

Area Code
SWE

City
Växjö

F A Q

How does Planner work and why should I use it?
Planner is your long-term spa scheduling tool. Here, you decide when and how warm you want your spa to be. Spapilot automatically follows your schedule and optimizes heating for maximum comfort and minimum cost. If you want to make permanent changes, simply remove the old schedule and create a new one.

What is Live Control and when should I use it?
Live Control is for quick, temporary changes – for example, if you want to use your spa outside your normal schedule. These changes only apply for the current day; after that, Spapilot returns to your planned schedule.

How does Spapilot help me save energy and money?
Spapilot optimizes heating based on your electricity pricing (fixed, zone, or hourly), takes peak charges into account, and avoids expensive hours. You can always see your current and historical consumption and costs in the app.

How do I know when my next bath is planned?
Under "Next Planned Bath," you'll always see the date, time, and temperature for your next scheduled session. You'll also see SpaPilot's original and optimized plan, along with cost calculations.

How does energy tracking and statistics work?
In the Statistics tab, you get a clear overview of your total energy consumption and costs for all scheduled sessions. You'll also see electricity prices for the coming 24 hours in your region.

Do I need to enter information about my spa's pumps and power?
Yes, to ensure Spapilot calculates your consumption and costs correctly, you need to enter the pump power and capacity (kW). You can easily adjust this under Profile > Device > Edit Device.

What is Peak Charge Mode?
Peak Charge Mode protects you from high penalty fees by avoiding heating during hours when your electricity provider measures your highest consumption.

Can I control my spa remotely?
Yes! With Wi-Fi remote control, you can monitor and control your spa from anywhere, directly in the app.

What should I do if I have problems or questions?
Go to the Help Centre in the app for guides and troubleshooting, or contact our support – we're happy to help!

Can I use Spapilot with any spa?
Spapilot is compatible with most modern spas. For specific compatibility, please check our website or contact our support team.

How do I update my device information if I change my spa or pumps?
You can update all technical details under Profile > Device > Edit Device in the app at any time.

Do I need to connect Spapilot to Wi-Fi?
Yes, Spapilot needs a stable Wi-Fi connection to function optimally, receive updates, and allow remote control through the app.

Does Spapilot work with all Wi-Fi networks?
Spapilot only works with 2.4 GHz Wi-Fi networks. It is not compatible with 5 GHz networks.

I'm having trouble connecting my Spapilot – what could be wrong?
Make sure your Wi-Fi is set to 2.4 GHz. Also, double-check that you entered the MAC:ID using only CAPITAL letters. If you use lowercase letters, the device will not work after installation.

My Spapilot is not connecting or working as expected. What should I do?
Sometimes, a firmware update is required for your device to function. If the update does not happen automatically, please contact our support team and we will help you with the update process.

What happens if my Wi-Fi connection is lost?
Spapilot will continue to follow your last set schedule, but you won't be able to make remote changes or receive updates until the connection is restored.

How often does Spapilot update electricity prices?
Spot prices are updated daily, usually between 1:00 PM and 3:00 PM, so you always have the latest information for optimal cost-saving.

Does Spapilot include taxes and fees in cost calculations?
No, the cost calculations are based on spot market prices only. Taxes, VAT, and additional provider fees are not included and should be considered separately.

Can I see a history of my spa sessions and costs?
Yes, under Bath History in your Profile, you can review all your past sessions, including dates, durations, and associated costs.

How does Smart Heating work?
Smart Heating automatically adjusts the heating schedule to match your planned bath times and optimize energy use based on your settings and electricity prices.

What should I do if my calculated consumption or costs seem wrong?
Double-check that you have entered the correct power (kW) values for all pumps and devices under Profile > Device > Edit Device. If you need help, please contact our support.

Will Spapilot receive new features in the future?
Yes! Spapilot is constantly being improved, and new features and updates are delivered automatically through the app.

NOTES

Thank You for Choosing Spapilot

As the CEO of Zavepower, I would like to extend a heartfelt thank you to you on behalf of our entire dedicated team for choosing Spapilot.

We are proud to be a part of your spa experience and hope that you will enjoy our solution – both now and in the future.

We are constantly working to develop and improve Spapilot to make your spa life even easier, smarter, and more sustainable.

Please never hesitate to reach out if you have questions, thoughts, or feedback – we are always here to support you!

Warm regards,

Pierre Tauberman, CEO
and the entire Zavepower team

Warranty and Support

Warranty Terms

Spapilot comes with a standard 24-month warranty. If you purchased the product through an authorized reseller, a 5-year warranty applies. The warranty covers manufacturing defects and operational issues under normal use. To make a warranty claim, please contact our support team with your proof of purchase and the product's serial number.

Software Warranty

The Spapilot software (including the mobile app and device firmware) is provided "as is" and is covered by a limited warranty. Zavepower guarantees that the software will function as described in the official documentation at the time of delivery.
Zavepower is not responsible for issues caused by third-party software, operating system updates, or user modifications.
Regular updates are provided to improve performance and security, but uninterrupted or error-free operation cannot be guaranteed.

Support and Contact

Need help? Our support team is here for you!
Email: support@zavepower.com
FAQ and guides: www.zavepower.com

Environment and Recycling

At Zavepower, we care about the environment. Spapilot is designed to reduce heating costs by up to 80% and lower CO_2 emissions. When your product reaches end of life, please dispose of it at your nearest electronics recycling facility. Always follow local recycling guidelines.

Safety Certificates and Approvals

Spapilot is CE marked and RoHS compliant, meeting European safety and environmental standards. For more information about certifications, please visit our website or contact our support team.

Contact Directory

General Inquiries & Support
Zavepower Innovative Technology AB
Website: www.zavepower.com
Email: support@zavepower.com

Sales & Reseller Partnerships
Email: retail@zavepower.com

Authorized Resellers
For a list of current authorized resellers, please visit:
www.zavepower.com/resellers

Product Documentation & Updates
Latest manuals, guides, and updates:
www.zavepower.com/contactus

The Spapilot Gen 1 is the inaugural version and is currently in its beta phase. As with any early version, there may be occasional issues that require troubleshooting.

Our dedicated support team is committed to assisting you with any concerns or questions that may arise. We encourage all users to provide feedback, as your insights are invaluable in helping us refine and enhance the Spapilot experience.

Remember, our comprehensive product documentation is readily available online, ensuring you have access to the latest updates and solutions. Thank you for being a part of our journey toward innovation and excellence.

Please note: Zavepower has no commercial partnership with Balboa Water Group or Gecko. Any mention of the Balboa BP series or Gecko YE 3 and 5 is solely to clarify technical compatibility.